

2024 REGISTRATION/RENEWAL LPSC DNC PROGRAM GENERAL INFORMATION

1. The Louisiana Public Service Commission Do Not Call program accepts telephonic solicitor registrations based on the calendar year, January through December. The last quarter LPSC Do Not Call registry for calendar year 2023 was issued from our office on or about September 13, 2022. The 1st Qtr LPSC Do Not Call registry for calendar year 2024 will be issued from our office on or about December 15, 2023.
2. All re-registering solicitors submitting a complete and accepted Louisiana Do Not Call solicitor registration application for 2024 received on or prior to **December 8, 2023**, will receive the 1st Quarter 2024 LPSC Do Not Call registry on or about December 15, 2023, with the original 1st Quarter deployment, and without any lapse in registration coverage. Any registration packet received after that date will be processed as soon as possible by the LPSC DNC staff, and applicants will receive the applicable Do Not Call Registry as soon as the application is accepted and processed. Registration /list fees **are not prorated** at any time throughout the year.
3. To register with the program (either new registration or re-registration) each applicant must submit an original completed application, with any appropriate attachments, and certified funds (wire transfers or credit card payments) for the applicable amount made payable to the Louisiana Public Service Commission. **At this time, we cannot accept personal or company checks. Non-certified funds will be returned creating a delay in processing your registration. If you are submitting funds via wire transfer, ACH transfer, or credit card payment, be sure to follow the instructions provided, and include a copy of the email notification with the original completed application.**
4. The LPSC DNC Program General Order can always be found in the Do Not Call section of our website, <http://lpsc.louisiana.gov/dnc>. During registration, of special interest to solicitors will be the change that makes the originally required surety bond or letter of credit now an optional submission, and **NOT** a requirement for registration.
5. The LPSC Do Not Call Program registry database allows only **one** Designated Contact. This is the only person that will be allowed to make changes to your company information. This Designated Contact Person is responsible to keep their contact information correct, and all information regarding emergency and deployment contacts accurate. If circumstances prevent the Designated Contact Person from fulfilling their duties, the company may assign a new Designated Contact Person by submitting a written request on company letterhead. The request should include reasons that the original Designated Contact Person can no longer represent the company, and contact information for the new Designated Contact Person. In addition, the deployment email address and the designated emergency email address should also be reconfirmed at this time.
6. The LPSC Do Not Call Program registry database only allows **one** deployment email address and only **one** emergency email address. Please do not request multiple distribution addresses for these designations. If more than one is provided, only the first address will be used.
7. The 2024 Independent, Principal and Dependent Telephonic Solicitor Registration Applications, and all other relevant registration forms are available for download from our website. <http://lpsc.louisiana.gov/dnc>.
8. LPSC Federal Tax ID number is 72-6000799.